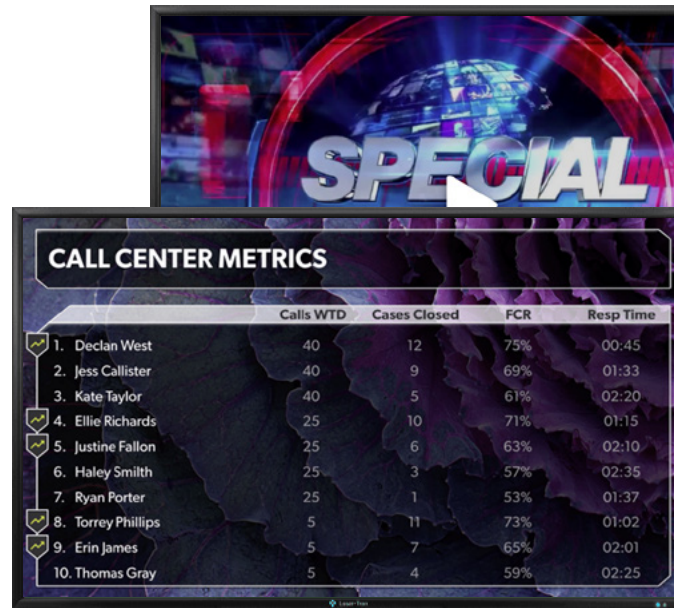




Motivate and Drive Performance with Hoopla by Raydiant's Talkdesk Integration for Contact Centers

Hoopla by Raydiant's Talkdesk integration makes meeting sales goals fun by gamifying the contact center workplace. This employee motivation and performance-driving platform integrates with your Talkdesk data, and other key databases, letting you create fun competitions based on key metrics. Here's how Hoopla by Raydiant's Talkdesk integration will help you increase productivity and retain talent.



 **CATEGORY**
CRM

 **WEBSITE**
Launch Website

 **SUBSCRIPTION REQUIREMENTS**
Raydiant subscription;
Hoopla by Raydiant subscription



Pricing Connector, Free

MOTIVATE YOUR AGENTS WITH FUN

Studies show that employees are happier, and are more productive, when playing workplace games. Turn KPIs into friendly competitions that drive business growth and boost employee morale. From company-wide contests to team competitions to one-on-one battles, track performance in real time via live leaderboard screens and messaging channels.

INCREASE PRODUCTIVITY AND PERFORMANCE

Build a goal-centered culture where employees can check their progress and get celebrated for their successes as they work. The Hoopla by Raydiant and Talkdesk integration keeps employees on track and in the zone, with clearly communicated goals to work towards. A cloud-based system, it also ensures that all your workers are on the same page, whether they're at the office, working from home, or elsewhere.

MAKE IT SEAMLESS WITH DATA INTEGRATION

Hoopla by Raydiant seamlessly integrates with Talkdesk and other data sources. This means you can automatically create competitions based on CSAT scores, number of contacts answered, average wait times, and other key metrics. You'll also enjoy data transparency that helps reps and managers track insights in real time on your office TVs, PCs, smartphones, Slack, MS Teams, and other channels..

RECOGNIZE AND CELEBRATE ACHIEVEMENTS

Top performers get instant recognition and rewards, creating a high-performance culture where motivated workers thrive. Hoopla by Raydiant lets you broadcast motivational and celebratory messages on your office TVs-turned-leaderboards and across messaging channels. The number one reason an employee leaves their job is lack of appreciation; this integration lets you publicly recognize and celebrate your reps after every win.